

January 2021

Please note: The 2020 catalogue displayed on this website is still current and the new varieties listed in the accompanying additions page are all available (except for the onion sets which we can no longer supply).

At some point we will produce a definitive 2021 catalogue, but please see note 3 below.

1. Sending seeds to the EU and Northern Ireland.

We are currently unable to post seed orders to the EU and Northern Ireland due to the UK Government requirement that any such order be accompanied by a Phytosanitary certificate (which costs £125.00), together with additional documentary support.

We earnestly hope that these restrictions will be removed shortly so that we are once again able to supply our EU and Northern Ireland customers.

2. Processing times.

We have had an extraordinarily busy start to 2021, (for which we are most grateful). As a result, we are currently taking 2–3 weeks to process seed orders; this is due, in part, to some of our staff taking time for home-schooling and other parental duties during the current lockdown. In addition, many of our UK seed suppliers are periodically having to close their order books to deal with their own backlog.

We do hold reasonable supplies of seeds and currently re-order as and when required, but there is often now a two-week delay before we receive these orders.

3. Future supply chains.

Some of our EU seed suppliers are no longer willing to supply us with their seeds owing to the amount of documentation, required by the UK government, to facilitate their exports. We are attempting to find alternative sources, but expect that, regretfully, some of the seed varieties we currently offer will no longer be available to us once our current stocks are exhausted.

We hope this matter can be resolved satisfactorily before this happens, once the situation is clearer, we will produce a definitive 2021 seed catalogue.

4. Sending and paying for your order.

As well as posting a completed order form, with payment, to our office address, you may also email your order to

sales@thomasetty.co.uk

We will check your order and confirm availability and cost.

Where possible, we would prefer to be paid by PayPal or Bank transfer (BACS) and the relevant details to facilitate your payment will be emailed with our confirmation of your order.

If you prefer to pay by debit card could you please telephone us, (once you have received our confirmatory email), on 01460 298249, between 2.00pm and 5.00pm on any weekday so that we can process your payment.

R Warner
Chief Clerk
For, and on behalf of,
Thomas ETTY Esq